America's Best Customer Service 2019

Companies in the United States awarded the highest scores in the following categories



Perfume and Cosmetics (Online)



The survey consisted of 20,000 consumers. Companies were scored out of 10, which was calculated based on the Net Promoter Score' and performance in 5 criteria: quality of communication, technical competence, range of services, customer focus and accessibility. The 5 categories with the highest scores on average are shown here.

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