



Michael H.

2 reviews



Verified customer

I ordered a product from their website, and it took over a month for it to arrive. When I contacted customer service for assistance tracking my order, they were very rude and not helpful. Once I finally received my order, some items were missing, and I received the wrong sizes. Won't be ordering from here again.

Wording For Customer Service Reviews

**GUPTA, GAGAN RAJ, NAGWANI,
NARESH KUMAR**



Wording For Customer Service Reviews:

3000 Power Words and Phrases for Effective Performance Reviews Sandra E. Lamb,2013-08-27 A comprehensive yet accessible handbook for writing and conducting meaningful effective performance reviews geared toward managers of all levels from the author of *How to Write It* Performance reviews are one of the best tools managers have to shape company talent and culture develop strong channels of communication with employees and create systemic change However the stress and struggle to find just the right words is often what managers and HR professionals dislike most about conducting employee evaluations In this pithy user friendly handbook author and writing teacher Sandra E Lamb lays out the best methods and proven tactics to administer productive evaluations that benefit both parties and the company Lamb teaches managers how to design scoring systems for employees that track progress with hard data how to best prepare for and conduct both in person and written reviews and the key words to use Covering hard and soft skills *3000 Power Words and Phrases for Effective Performance Reviews* includes lists of powerful phrases and words that clearly describe performance both positive and negative including sections targeted to specific industries and jobs This guide empowers managers at all levels to master the art of performance reviews that achieve results [Leveraging Social Word of Mouth](#) Raghav Pillai,2025-02-20 *Leveraging Social Word of Mouth* examines the impact of social Word of Mouth sWOM and provides guidance on harnessing its growing power Our goal is to integrate industry best practices and academic research to give brands a voice inspire engagement encourage consumers to share and ensure compliance with industry and state guidelines We offer insights into creating social media content that fosters compliance and drives positive sWOM Each chapter focuses on key areas of sWOM providing a comprehensive understanding of the topic and practical strategies to mobilize positive word of mouth for your business Throughout the book we explore methods to effectively operationalize sWOM empowering brands to enhance their online presence and build meaningful connections with their audience By merging academic research with real world applications we aim to provide valuable tools and techniques for leveraging the power of social word of mouth in today s digital landscape Whether you re a marketer business owner or communications professional *Leveraging Social Word of Mouth* offers essential insights to navigate the complexities of sWOM and drive brand success through effective social media strategies *Managing Negative Word-of-Mouth on Social Media Platforms* Ines Nee,2016-06-07 Ines Nee makes important key contributions to service recovery research by analyzing the effect of management response content towards negative online customer reviews on the observer s purchase intention This study is the first to provide a conceptual basis of observers behavioral reactions towards organizational complaint handling in the context of social media and to empirically test the effect of the two most resource intensive response options of compensation and explanation With the help of a profound experimental design the author detects strategies on how hotel companies should respond towards negative online customer reviews in order to increase the observer s purchase intention and the hotel company s return on complaint

management *Handbook of Research on Cybersecurity Issues and Challenges for Business and FinTech Applications*
Saeed, Saqib,Almuhaideb, Abdullah M.,Kumar, Neeraj,Jhanjhi, Noor Zaman,Zikria, Yousaf Bin,2022-10-21 Digital transformation in organizations optimizes the business processes but also brings additional challenges in the form of security threats and vulnerabilities Cyberattacks incur financial losses for organizations and can affect their reputations Due to this cybersecurity has become critical for business enterprises Extensive technological adoption in businesses and the evolution of FinTech applications require reasonable cybersecurity measures to protect organizations from internal and external security threats Recent advances in the cybersecurity domain such as zero trust architecture application of machine learning and quantum and post quantum cryptography have colossal potential to secure technological infrastructures The Handbook of Research on Cybersecurity Issues and Challenges for Business and FinTech Applications discusses theoretical foundations and empirical studies of cybersecurity implications in global digital transformation and considers cybersecurity challenges in diverse business areas Covering essential topics such as artificial intelligence social commerce and data leakage this reference work is ideal for cybersecurity professionals business owners managers policymakers researchers scholars academicians practitioners instructors and students

Capturing, Analyzing, and Managing Word-of-Mouth in the Digital Marketplace Rathore, Sumangla,Panwar, Avinash,2015-08-28 With the growth of information technology and the Internet in particular many new communication channels and platforms have emerged These platforms are focused on being not only user friendly but also highly interactive providing many unique ways to create and distribute content Capturing Analyzing and Managing Word of Mouth in the Digital Marketplace explores the way these new channels and platforms affect our everyday interactions particularly as they relate to meaning growth and recent trends practices issues and challenges surrounding the world of modern marketing Featuring a special emphasis on social media blogging viral marketing and other forms of e communication this timely reference source is essential for students researchers academics and marketing practitioners

Text Mining in Practice with R Ted Kwartler,2017-05-12 A reliable cost effective approach to extracting priceless business information from all sources of text Excavating actionable business insights from data is a complex undertaking and that complexity is magnified by an order of magnitude when the focus is on documents and other text information This book takes a practical hands on approach to teaching you a reliable cost effective approach to mining the vast untold riches buried within all forms of text using R Author Ted Kwartler clearly describes all of the tools needed to perform text mining and shows you how to use them to identify practical business applications to get your creative text mining efforts started right away With the help of numerous real world examples and case studies from industries ranging from healthcare to entertainment to telecommunications he demonstrates how to execute an array of text mining processes and functions including sentiment scoring topic modelling predictive modelling extracting clickbait from headlines and more You ll learn how to Identify actionable social media posts to improve customer service Use text mining in HR to identify

candidate perceptions of an organisation match job descriptions with resumes and more Extract priceless information from virtually all digital and print sources including the news media social media sites PDFs and even JPEG and GIF image files Make text mining an integral component of marketing in order to identify brand evangelists impact customer propensity modelling and much more Most companies data mining efforts focus almost exclusively on numerical and categorical data while text remains a largely untapped resource Especially in a global marketplace where being first to identify and respond to customer needs and expectations imparts an unbeatable competitive advantage text represents a source of immense potential value Unfortunately there is no reliable cost effective technology for extracting analytical insights from the huge and ever growing volume of text available online and other digital sources as well as from paper documents until now

DATA ANALYTICS AND VISUALIZATION GUPTA, GAGAN RAJ,NAGWANI, NARESH KUMAR,2025-10-07 Today technologies are driven by data and data analytics has become a common routine task in any organization The book focuses on two aspects of handling the data first the data analytics and second the data visualization Data visualization is an important tool to bridge the gap between data and analysis of data It helps in understanding and exploring data and aligning it to the data analysis tasks The book contains the entire range of important and trending topics of Data Analytics and Visualization **KEY FEATURES** Numerical examples of key concepts are provided along with MCQs and exercise questions for each chapter Application oriented case studies are covered for the important topics Advanced topics such as stream data NLP and text data graph data time series analysis are covered to provide research insights on data analytics Graphs plots and other advanced visual objects are presented for demonstration of data visualization and for providing better understanding of data **TARGET AUDIENCE** B E B Tech Students of Computer Science and Engineering Practicing professionals working learning and dealing with data analysis BCA MCA BBA MBA with Data Analytics and Visualization Specialization Praise for the book I found this book to be very interesting and comprehensive It covers both practical and theoretical aspects very well It has several topics that one would not find in standard ML books for example data visualization and data streaming Book also provides real life case studies which students will find quite useful Dr Ashutosh Modi Associate Professor Dept of Computer Science Engineering IIT Kanpur Gagan is that rare teacher who understands what to teach and how to teach it The book reflects his approach to knowledge strong theoretical grounding but lucid commentary on how to put it to practice This book is a must have for students looking to build a comprehensive understanding of Data Analytics and Visualization Prof Brejesh Lall Former Head Bharti School of Telecommunication Technology and Management Dept of Electrical Engineering IIT Delhi **Natural Language Processing for Global and Local Business** Pinarbasi, Fatih,Taskiran, M. Nurdan,2020-07-31 The concept of natural language processing has become one of the preferred methods to better understand consumers especially in recent years when digital technologies and research methods have developed exponentially It has become apparent that when responding to international consumers

through multiple platforms and speaking in the same language in which the consumers express themselves companies are improving their standings within the public sphere Natural Language Processing for Global and Local Business provides research exploring the theoretical and practical phenomenon of natural language processing through different languages and platforms in terms of today s conditions Featuring coverage on a broad range of topics such as computational linguistics information engineering and translation technology this book is ideally designed for IT specialists academics researchers students and business professionals seeking current research on improving and understanding the consumer experience

Computational Intelligence Methods for Sentiment Analysis in Natural Language Processing Applications D. Jude Hemanth,2024-01-19 Sentiment Analysis has become increasingly important in recent years for nearly all online applications Sentiment Analysis depends heavily on Artificial Intelligence AI technology wherein computational intelligence approaches aid in deriving the opinions emotions of human beings With the vast increase in Big Data computational intelligence approaches have become a necessity for Natural Language Processing and Sentiment Analysis in a wide range of decision making application areas The applications of Sentiment Analysis are enormous ranging from business to biomedical and clinical applications However the combination of AI methods and Sentiment Analysis is one of the rarest commodities in the literature The literatures either gives more importance to the application alone or to the AI CI methodology Computational Intelligence for Sentiment Analysis in Natural Language Processing Applications provides a solution to this problem through detailed technical coverage of AI based Sentiment Analysis methods for various applications The authors provide readers with an in depth look at the challenges and solutions associated with the different types of Sentiment Analysis including case studies and real world scenarios from across the globe Development of scientific and enterprise applications are covered which will aid computer scientists in building practical real world AI based Sentiment Analysis systems Includes basic concepts technical explanations and case studies for in depth explanation of the Sentiment Analysis Aids computer scientists in developing practical real world AI based Sentiment Analysis systems Provides readers with real world development applications of AI based Sentiment Analysis including transfer learning for opinion mining from pandemic medical data sarcasm detection using neural networks in human computer interaction and emotion detection using the random forest algorithm

Mastering spaCy Duygu Altinok,2021-07-09 Build end to end industrial strength NLP models using advanced morphological and syntactic features in spaCy to create real world applications with ease Key FeaturesGain an overview of what spaCy offers for natural language processingLearn details of spaCy s features and how to use them effectivelyWork through practical recipes using spaCyBook Description spaCy is an industrial grade efficient NLP Python library It offers various pre trained models and ready to use features Mastering spaCy provides you with end to end coverage of spaCy s features and real world applications You ll begin by installing spaCy and downloading models before progressing to spaCy s features and prototyping real world NLP apps Next you ll get familiar with visualizing with spaCy s popular visualizer

spaCy The book also equips you with practical illustrations for pattern matching and helps you advance into the world of semantics with word vectors Statistical information extraction methods are also explained in detail Later you'll cover an interactive business case study that shows you how to combine all spaCy features for creating a real world NLP pipeline You'll implement ML models such as sentiment analysis intent recognition and context resolution The book further focuses on classification with popular frameworks such as TensorFlow's Keras API together with spaCy You'll cover popular topics including intent classification and sentiment analysis and use them on popular datasets and interpret the classification results By the end of this book you'll be able to confidently use spaCy including its linguistic features word vectors and classifiers to create your own NLP apps What you will learn

Install spaCy get started easily and write your first Python script Understand core linguistic operations of spaCy Discover how to combine rule based components with spaCy statistical models Become well versed with named entity and keyword extraction Build your own ML pipelines using spaCy Apply all the knowledge you've gained to design a chatbot using spaCy Who this book is for This book is for data scientists and machine learners who want to excel in NLP as well as NLP developers who want to master spaCy and build applications with it Language and speech professionals who want to get hands on with Python and spaCy and software developers who want to quickly prototype applications with spaCy will also find this book helpful

Beginner level knowledge of the Python programming language is required to get the most out of this book A beginner level understanding of linguistics such as parsing POS tags and semantic similarity will also be useful

China's Publishing Industry in the Era of Big Data Li

Zhang, Junlin Qu, Jing Jie, Nannan Liang, 2022-04-12 This book introduces China's current publishing industry in the new era especially when facing the big challenge from social media and technology transformation Based on the calculation for the first time the book and overall size of the content data of publications in China the book presents 15 cases of Chinese publishers looking for opportunities to develop business using the technology of big data and Internet For global readers it may help to build an overview on China's publishing industry and business innovation cases of media companies

Ultimate Java for Data Analytics and Machine Learning: Unlock Java's Ecosystem for Data Analysis and Machine Learning Using WEKA, JavaML, JFreeChart, and Deeplearning4j Abhishek Kumar, 2024-08-08 Empower Your Data Insights with Java's Top Tools and Frameworks Key Features Explore diverse techniques and algorithms for data analytics using Java Learn through hands on examples and practical applications in each chapter Master essential tools and frameworks such as JFreeChart for data visualization and Deeplearning4j for deep learning

Book Description This book is a comprehensive guide to data analysis using Java It starts with the fundamentals covering the purpose of data analysis different data types and structures and how to pre process datasets It then introduces popular Java libraries like WEKA and Rapidminer for efficient data analysis The middle section of the book dives deeper into statistical techniques like descriptive analysis and random sampling along with practical skills in working with relational databases JDBC SQL MySQL and NoSQL databases It also explores various analysis

methods like regression classification and clustering along with applications in business intelligence and time series prediction The final part of the book gives a brief overview of big data analysis with Java frameworks like MapReduce and introduces deep learning with the Deeplearning4J library Whether you re new to data analysis or want to improve your Java skills this book offers a step by step approach with real world examples to help you master data analysis using Java What you will learn Understand foundational principles and types of data analytics including descriptive diagnostic predictive and prescriptive analytics Master techniques for preprocessing data including cleaning and munging to prepare it for analysis Learn how to create various charts and plots including bar charts histograms and scatter plots for effective data visualization Explore Java based libraries such as WEKA and Deeplearning4j for implementing machine learning algorithms Develop expertise in statistical techniques including hypothesis testing regression linear and polynomial and probability distributions Acquire practical skills in SQL querying and JDBC for relational databases Explore applications in business intelligence and deep learning including image recognition and natural language processing Table of Contents1 Data Analytics Using Java 2 Datasets 3 Data Visualization 4 Java Machine Learning Libraries 5 Statistical Analysis 6 Relational Databases 7 Regression Analysis 8 Classification Analysis 9 Sentiment Analysis 10 Cluster Analysis 11 Working with NoSQL Databases 12 Recommender Systems 13 Applications of Data Analysis 14 Big Data Analysis with Java 15 Deep Learning with Java Index

Automated Machine Learning and Industrial Applications E. Gangadevi,M. Lawanya Shri,Balamurugan Balusamy,Rajesh Kumar Dhanaraj,2025-07-23 The book provides a comprehensive understanding of Automated Machine Learning s transformative potential across various industries empowering users to seamlessly implement advanced machine learning solutions without needing extensive expertise Automated Machine Learning AutoML is a process to automate the responsibilities of machine learning concepts for real world problems The AutoML process is comprised of all steps beginning with a raw dataset and concluding with the construction of a machine learning model for deployment The purpose of AutoML is to allow non experts to work with machine learning models and techniques without requiring much knowledge in machine learning This advancement enables data scientists to produce the easiest solutions and most accurate results within a short timeframe allowing them to outperform normal machine learning models Meta learning neural network architecture and hyperparameter optimization are applied based on AutoML Automated Machine Learning and Industrial Applications offers an overview of the basic architecture evolution and applications of AutoML Potential applications in healthcare banking agriculture aerospace and security are discussed in terms of their frameworks implementation and evaluation This book also explores the AutoML ecosystem its integration with blockchain and various open source tools available on the AutoML platform It serves as a practical guide for engineers and data scientists offering valuable insights for decision makers looking to integrate machine learning into their workflows Readers will find the book Aims to explore current trends such as augmented reality virtual reality blockchain open source platforms and Industry 4 0 Serves as an effective guide for

professionals researchers industrialists data scientists and application developers Explores technologies such as IoT blockchain artificial intelligence and robotics serving as a core guide for undergraduate and postgraduate students Audience Data and computer scientists research scholars professionals and industrialists interested in technology for Industry 4.0 applications **Social Media Success Formula** Yuvraj Mallick,2025-02-20 Social Media Success Formula explores the vital role of social media in marketing We delve into how blogs and social networks have become more affordable and accessible and how they are evolving to be more user friendly This book introduces the concept of Word of Mouth WOM marketing highlighting its powerful impact on customer acquisition compared to traditional event marketing We discuss the importance of hashtags and sharing on platforms like Twitter Instagram Snapchat and Facebook in creating significant buzz Whether positive or negative WOM can shape the fate of any organization Our comprehensive guide helps you design effective online marketing strategies through social Word of Mouth sWOM We provide a detailed framework and practical tips to build a sustainable WOM environment Through current case studies best practices and actionable advice we deliver smart social media plans and cost effective tactics you can deploy immediately Our book also covers the role and influence of social consumers in WOM and addresses the impact of negative WOM Social Media Success Formula is essential for marketing academics students researchers and practitioners seeking insights into eWOM sWOM and the future of marketing

Measuring Electronic Word-of-Mouth Effectiveness Wolfgang Weitzl,2016-10-04 Wolfgang Weitzl introduces a novel perspective for measuring consumer trust in eWOM by applying a rigid scale development process In doing so the research aims to set new methodical standards for developing reliable valid and practicable research instruments Most importantly however the research offers valuable insights into the nature and role of consumer initiated vs marketer initiated online communication in an intercultural context by conducting a series of qualitative and quantitative surveys using samples from three countries

Soft Computing and Signal Processing Hushairi Zen,Naga M. Dasari,Y. Madhavee Latha,S. Srinivasa Rao,2025-05-16 This book presents selected research papers on current developments in the fields of soft computing and signal processing from the Seventh International Conference on Soft Computing and Signal Processing ICSCSP 2024 organized by Malla Reddy College of Engineering Technology Hyderabad India The book covers topics such as soft sets rough sets fuzzy logic neural networks genetic algorithms and machine learning and discusses various aspects of these topics e.g. technological considerations product implementation and application issues

Identity and Ideology in Digital Food Discourse Alla Tovares,Cynthia Gordon,2020-11-26 Exploring food related interactions in various digital and cultural contexts this book demonstrates how food as a discursive resource can be mobilized to accomplish actions of social cultural and political consequence The chapters reveal how social media users employ language images and videos to construct identities and ideologies that both encompass and transcend food Drawing on various discourse analytic frameworks to digital communication contributors examine interactions across Facebook Twitter YouTube and Instagram From the

multimodal discourse of a Korean livestreaming online eating show to food activism in an English blogging community and discussions of a food related controversy on Omani Twitter this book shows how language and multimodal resources serve not only to communicate about food but also as a means of accomplishing key aspects of everyday social life

IT service management with FitSM Version 3 Anselm Rohrer, Dierk Soellner, 2025-02-27 html body data pb style OG3SBFX justify content flex start display flex flex direction column background position left top background size cover background repeat no repeat background attachment scroll In this book the authors draw upon their extensive experiences in small and medium sized organizations to provide a practical and application oriented path to address the many challenges in the world of IT service management Their approach is based upon the FitSM framework distinguishing 82 concise requirements It draws upon the ISO IEC 20000 standard and the COBIT and ITIL frameworks These requirements help organizations see through the details into what is important The author s motto drawn from FitSM is keep it simple describing what needs to be done and focusing on 14 core processes reducing the size and complexity of an ITSM adoption As the authors stress those requiring more can look to ITIL COBIT or other extensive frameworks For the authors the strength of the FitSM approach lies in the focus on the requirements to be met for a functioning IT service management system supported by the maturity assessment that provides a reference point for continual improvement Continual improvement needs to be a core capability Another point of attention is improving maturity in small steps with small changes with an emphasis on addressing the all important People factor These small improvements are enabled by an easy to implement simply structured approach backed up by a role model templates and implementation guides The implementation guidance will appear in a separate Volume 2

Boosting Software Development Using Machine Learning Tirimula Rao Benala, Satchidananda Dehuri, Rajib Mall, Margarita N. Favorskaya, 2025-05-23 This book explores the transformative effects of AI and ML on software engineering It emphasizes the potential of cutting edge software development technologies such as Generative AI and ML applications This book incorporates data driven strategies across the entire software development life cycle from requirements elicitation and design to coding testing and deployment It illustrates the evolution from traditional frameworks to agile and DevOps methodologies The potential of Generative AI for automating repetitive tasks and enhancing code quality is highlighted along with ML applications in optimizing testing effort estimation design pattern recognition fault prediction debugging and security through anomaly detection These techniques have significantly improved software development efficiency predictability and project management effectiveness While remarkable progress has been made much remains to be done in this evolving area This edited book is a timely effort toward advancing the field and promoting interdisciplinary collaboration in addressing ethical security and technical challenges

Arabic Language Processing: From Theory to Practice Boutaina Hdioud, Si Lhoussain Aouragh, 2025-02-01 This two volume set CCIS 2339 and CCIS 2340 constitutes the refereed proceedings of the 8th International Conference on Arabic Language Processing ICALP 2023 held in Rabat Morocco

during April 19 20 2024 The 30 full papers and 11 short papers presented in these two volumes were carefully reviewed and selected from 107 submissions The papers are organized in the following topical sections Part I Learning Arabic and dialectal and Sentiment Analysis Advancements in Deep Learning for Arabic Language Processing Generation Translation and QA Part II Linguistic Resources for Arabic NLP Various analysis of Arabic

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