

Overview

1. **Phone screen**
displays phone features
2. **Line buttons**
displays phone lines and status of call
Green, steady - Active call
Green, steady - Held call
Amber, flashing - Incoming call
Amber, steady - Voicemail msg
3. **Footstand**
adjusts the angle of the phone base
4. **Messages** – voice mail
Directories – access call logs and directories
Help – activates help menu
Settings –contrast, ring tone etc
Services – services menu
5. **Volume**
whilst on the phone - controls the handset/headset and speakerphone volume
not on the phone - controls ringer volume
6. **Speaker**
toggles the speakerphone on or off, button will be lit when on
7. **Mute**
toggles the mute feature on or off, button will be lit when on
8. **Headset**
toggles the Headset on or off, if phone has external headset
9. **Navigation**
these arrows allow you to move between items on the screen and around menu items
10. **Keypad**
allows you to dial phone numbers, enter letters and choose menu items
11. **Softkeys**
each activates a softkey option (displayed on your phone screen)
12. **Handset Light**
flashes to indicate an incoming call



Making a call

To make a call, do **one** of the following:

- Pick up the handset and dial a number
- Enter a phone number and press **Dial**
- Enter a phone number and press the **Speaker** button, the button turns green
- Enter a phone number and pick up the handset

Log in to the phone (optional)

To log in to the phone:

- Press the **Services** button and select **Extension Mobility**
- **UserID** = your email, staff number, a number
- **PIN** = 12345 (change via the Cisco web page)
- Press **Submit**

To log out of the phone

- Press the **Services** button, select **Extension Mobility**, press **Yes** to log out

Ending a call

- Hang up the handset, if it's off the hook
- Press **EndCall**
- Press the **Speaker** button, if speakerphone mode is active

User Guide Cisco Phones 7942

Brent Sieling



User Guide Cisco Phones 7942:

Implementing Cisco IP Telephony and Video, Part 2 (CIPTV2) Foundation Learning Guide (CCNP Collaboration Exam 300-075 CIPTV2) William Alexander Hannah,Akhil Behl,2016-03-05 Now fully updated for Cisco s new CIPTV2 300 075 exam Implementing Cisco IP Telephony and Video Part 2 CIPTV2 Foundation Learning Guide is your Cisco authorized learning tool for CCNP Collaboration preparation Part of the Cisco Press Foundation Learning Series it teaches advanced skills for implementing a Cisco Unified Collaboration solution in a multisite environment The authors show how to implement Uniform Resource Identifier URI dialing globalized call routing Intercluster Lookup Service and Global Dial Plan Replication Cisco Service Advertisement Framework and Call Control Discovery tail end hop off Cisco Unified Survivable Remote Site Telephony Enhanced Location Call Admission Control CAC and Automated Alternate Routing AAR and important mobility features They introduce each key challenge associated with Cisco Unified Communications UC multisite deployments and present solutions focused coverage of Cisco Video Communication Server VCS Control the Cisco Expressway Series and their interactions with Cisco Unified Communications Manager Each chapter opens with a topic list that clearly identifies its focus ends with a quick study summary of key concepts and presents review questions to assess and reinforce your understanding The authors present best practices based on Cisco Solutions Reference Network Designs and Cisco Validated Designs and illustrate operation and troubleshooting via configuration examples and sample verification outputs This guide is ideal for all certification candidates who want to master all the topics covered on the CIPTV2 300 075 exam Shows how to craft a multisite dial plan that scales allocates bandwidth appropriately and supports QoS Identifies common problems and proven solutions in multisite UC deployments Introduces best practice media architectures including remote conferencing and centralized transcoding Thoroughly reviews PSTN and intersite connectivity options Shows how to provide remote site telephony and branch redundancy Covers bandwidth reservation at UC application level with CAC Explains how to plan and deploy Cisco Device Mobility Extension Mobility and Unified Mobility Walks through deployment of Cisco Video Communication Server and Expressway series including user and endpoint provisioning Covers Cisco UCM and Cisco VCS interconnections Shows how to use Cisco UC Mobile and Remote Access Covers fallback methods for overcoming IP WAN failure Demonstrates NAT traversal for video and IM devices via VCS Expressway Introduces dynamic dial plan learning via GDPR SAD or CCD

CCNA Voice 640-461 Official Cert Guide Jeremy Cioara,Michael H. Valentine,2011-08-18 Trust the best selling Official Cert Guide series from Cisco Press to help you learn prepare and practice for exam success They are built with the objective of providing assessment review and practice to help ensure you are fully prepared for your certification exam CCNA Voice 640 461 Official Cert Guide presents you with an organized test preparation routine through the use of proven series elements and techniques Do I Know This Already quizzes open each chapter and enable you to decide how much time you need to spend on each section Exam topic lists make referencing easy Chapter ending Exam

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Implementing Cisco Unified Communications Voice over IP and QoS (Cvoice) Foundation Learning Guide Kevin Wallace, 2011-05-23 Implementing Cisco Unified Communications Voice over IP and QoS CVOICE Foundation Learning Guide Foundation Learning for the CCNP Voice CVOICE 642 437 Exam Kevin

Wallace CCIE No 7945 Implementing Cisco Unified Communications Voice over IP and QoS CVOICE Foundation Learning Guide is a Cisco authorized self paced learning tool for CCNP Voice foundation learning Developed in conjunction with the Cisco CCNP Voice certification team it covers all aspects of planning designing and deploying Cisco VoIP networks and integrating gateways gatekeepers and QoS into them Updated throughout for the new CCNP Voice CVOICE Version 8 0 exam 642 437 this guide teaches you how to implement and operate gateways gatekeepers Cisco Unified Border Element Cisco Unified Communications Manager Express and QoS in a voice network architecture Coverage includes voice gateways characteristics of VoIP call legs dial plans and their implementation basic implementation of IP phones in Cisco Unified Communications Manager Express environment and essential information about gatekeepers and Cisco Unified Border Element The book also provides information on voice related QoS mechanisms that are required in Cisco Unified Communications networks Fourteen video lab demonstrations on the accompanying CD ROM walk you step by step through configuring DHCP servers CUCME autoregistration ISDN PRI circuits PSTN dial plans DID H 323 and MGCP gateways VoIP dial peering gatekeepers COR AutoQoS VoIP and much more Whether you are preparing for CCNP Voice certification or simply want to gain a better understanding of VoIP and QoS you will benefit from the foundation information presented in this book Voice gateways including operational modes functions related call leg types and routing techniques Gateway connections to traditional voice circuits via analog and digital interfaces Basic VoIP configuration including A D conversion encoding packetization gateway protocols dial peers and transmission of DTMF fax and modem tones Supporting Cisco IP Phones with Cisco Unified Communications Manager Express Dial plans including digit manipulation path selection calling privileges and more Gatekeepers Cisco Unified Border Elements and call admission control CAC configuration QoS issues and mechanisms Unique DiffServ QoS characteristics and mechanisms Cisco AutoQoS configuration and operation Companion CD ROM The CD ROM that accompanies this book contains 14 video lab demonstrations running approximately 90 minutes This book is in the Foundation Learning Guide Series These guides are developed together with Cisco as the only authorized self paced learning tools that help networking professionals build their understanding of networking concepts and prepare for Cisco certification exams CCNP Routing and Switching SWITCH 300-115 Official Cert Guide David Hucaby, 2014-11-14 Trust the best selling Official Cert Guide series from Cisco Press to help you learn prepare and practice for exam success They are built with the objective of providing assessment review and practice to help ensure you are fully prepared for your certification exam Master Cisco CCNP SWITCH 300 115 exam topics Assess your knowledge with chapter opening quizzes Review key concepts with exam preparation tasks This is the eBook edition of the CCNP Routing and Switching SWITCH 300 115 Official Cert Guide This eBook does not include the companion CD ROM with practice exam that comes with the print edition CCNP Routing and Switching SWITCH 300 115 Official Cert Guide from Cisco Press enables you to succeed on the exam the first time and is the only self study resource approved by Cisco Expert engineer David Hucaby

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CCNA Voice Lab Manual Brent Sieling, 2013-01-11 The CCNA Voice certification expands your CCNA level skill set to prepare for a career in voice networking This lab manual helps to prepare you for the Introducing Cisco Voice and Unified Communications Administration ICOMM v8 0 certification exam 640 461 CCNA Voice Lab Manual gives you extensive hands on practice for developing an in depth understanding of voice networking principles tools skills configurations integration challenges and troubleshooting techniques Using this manual you can practice a wide spectrum of tasks involving Cisco Unified Communications Manager Unity Connection Unified Communications Manager Express and Unified Presence CCNA Voice Lab Manual addresses all exam topics and offers additional guidance for successfully implementing IP voice solutions in small to medium sized businesses CCNA Voice 640 461 Official Exam Certification Guide Second Edition ISBN 13 978 1 58720 417 3 ISBN 10 1 58720 417 7 CCNA Voice Portable Command Guide ISBN 13 978 1 58720 442 5 ISBN 10 1 58720 442 8 Configuring Cisco Unified Communications Manager and Unity Connection A Step by Step Guide Second Edition ISBN 13 978 1 58714 226 0 ISBN 10 1 58714 226 0 CCNA Voice Quick Reference ISBN 13 978 1 58705 767 0 ISBN 10 1 58705 767 0

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Implementing Cisco Unified Communications Manager Josh Finke,Dennis Hartmann,2012 Rev ed of Implementing Cisco Unified Communications Manager authorized self study guide Dennis Hartmann Chris Olsen c2008 c2009 CCNA Collaboration CICD 210-060 Official Cert Guide Michael H. Valentine,2015-09-30 CCNA Collaboration CICD 210 060 Official Cert Guide from Cisco Press enables you to succeed on the exam the first time and is the only self study resource approved by Cisco Long time Cisco expert and trainer Michael Valentine shares preparation hints and test taking tips helping you identify areas of weakness and improve both your conceptual knowledge and hands on skills This is the eBook edition of the CCNA Collaboration CIVND 210 065 Official Cert Guide This eBook does not include the companion CD ROM with practice exam that comes with the print edition This complete official study package includes A test preparation routine proven to

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CCNA Voice Official Exam Certification Guide (640-460 IIUC) Jeremy Cioara, Michael J. Cavanaugh, Kris A. Krake, 2008-11-07 Master IIUC 640 460 exam topics with the official study guide Assess your knowledge with chapter opening quizzes Review key concepts with Exam Preparation Tasks CCNA Voice Official Exam Certification Guide is a best of breed Cisco exam study guide that focuses specifically on the objectives for the CCNA Voice IIUC 640 460 exam Senior voice instructors and network engineers Jeremy Cioara Michael Cavanaugh and Kris Krake share preparation hints and test taking tips helping you identify areas of weakness and improve both your conceptual knowledge and hands on skills Material is presented in a concise manner focusing on increasing your understanding and retention of exam topics CCNA Voice Official Exam Certification Guide presents you with an organized test preparation routine through the use of proven series elements and techniques Do I Know This Already quizzes open each chapter and allow you to decide how much time you need to spend on each section Exam topic lists make referencing easy Chapter ending Exam Preparation Tasks sections help drill you on key concepts you must know thoroughly Well regarded for its level of detail assessment features and challenging review questions and exercises this official study guide helps you master the concepts and techniques that will enable you to

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Configuring Cisco Unified Communications Manager and Unity Connection David J. Bateman,2011-05-09 The definitive up to date guide to planning configuring and administering Cisco call processing and voice messaging This book brings together all the hands on knowledge you need to successfully configure and administer Cisco s flagship IP voice systems including Cisco Unified Communications Manager CUCM Unity and Unity Connection Fully updated for the new CUCM Unity and Unity Connection version 8 it presents step by step procedures for every common and complex task that installers integrators and administrators will encounter Long time Cisco voice implementer and instructor David Bateman begins with clear well organized explanations of Cisco Voice over IP technology including its key functions and devices Next he guides you through preparation and deployment including configuring CUCM for maximum performance removing DNS dependencies defining enterprise parameters configuring regions and enforcing security The author presents quick access step by step solutions for dozens of post deployment tasks each with thorough instructions and cross references to prerequisite tasks wherever needed He demonstrates how to integrate features to create more powerful IP voice systems thoroughly introduces Cisco s new management interface and provides extensive coverage of the latest feature enhancements David Bateman is a certified Cisco instructor CCNA and director of curriculum development for Skyline ATS He has 20 years of internetworking experience including more than a decade as a senior LAN WAN engineer in networks serving up to 5 000 users He then ran the business operations of a technical services company while maintaining his existing networking client base David has taught and implemented Cisco voice technologies since 2000 He authored this book s first edition and co authored CCNA Voice Exam Cram Establish a foundation for CUCM configure services set enterprise parameters register devices and more Add gateways and client devices Create dial plans including route patterns route lists route groups CTI route points translation patterns and route filters Configure Class of Service CoS and Call Admission Control Implement IP phone service media resources and Extension Mobility Prepare to deploy Unity Connection verify

integration define system parameters and create templates distribution lists and CoS Add import and manage users Make the most of Unity Connection call management from basic auto attendant to advanced routing rules and audio text Integrate legacy voicemail systems Master Unity Connection s key administrative tools and utilities Use time of day routing call queuing and other advanced features This IP communications book is part of the Cisco Press Networking Technology Series IP communications titles from Cisco Press help networking professionals understand voice and IP telephony technologies plan and design converged networks and implement network solutions for increased productivity

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[Deploying QoS for Cisco IP and Next Generation Networks](#) Vinod Joseph,Brett Chapman,2009-05-12 Deploying QoS for IP Next Generation Networks The Definitive Guide provides network architects and planners with insight into the various aspects that drive QoS deployment for the various network types It serves as a single source of reference for businesses that plan to deploy a QoS framework for voice video mobility and data applications creating a converged infrastructure It further provides detailed design and implementation details for various service deployments across the various Cisco platforms such as the CRS 1 12000 7600 7200 series routers that are widely deployed in most Carrier Networks The book covers architectural and implementation specific information plus recommendations for almost all the popular line cards across the various hardware platforms widely used in the market It also addresses QoS architecture and deployment on the Cisco CRS 1 platform and is considered as a unique selling point of this book In short the books serve as an On the Job Manual which can also be used as a study guide for Cisco specialist certification programs CCNA CCIP CCIE This book will includes detailed illustration and configurations In addition it provides detailed case studies along with platform specific tests and measurement results A link to a detailed tutorial on QoS metrics and associated test results will be available at the book s companion website in order to ensure that the reader is able to understand QoS functionality from a deployment standpoint Covers the requirements and solutions in deploying QoS for voice video IPTV mobility and data

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The Empty Nest Chronicles Jerry Zezima, 2013-08-12 Humorist Jerry Zezima has always had an empty head Now that his two daughters have flown the coop he and his wife have an empty nest The girls aren't completely out of the house of course because a lot of their stuff is still there Written with warmth and hilarity The Empty Nest Chronicles is sure to appeal to parents who miss their kids but now have a chance to rediscover each other to recall what life was like BC Before Children and to ask the eternal empty nester question Are we having fun yet Praise for The Empty Nest Chronicles The Empty Nest Chronicles is brimming with laughs Bill Geist CBS News Sunday Morning correspondent Reading The Empty Nest Chronicles is like having a hilarious conversation with the nicest guy you'll ever meet Self deprecating gentle and really funny W Bruce Cameron New York Times bestselling author of 8 Simple Rules for Dating My Teenage Daughter A Dog's Purpose and A Dog's Journey

CCNA Voice Study Guide Andrew Froehlich, 2010-07-01 The ultimate guide to the new CCNA voice network administrator certification exam The new CCNA Voice exam tests candidates on their ability to implement a Cisco VoIP solution Network administrators of voice systems will appreciate that the CCNA Voice Study Guide focuses completely on the information required by the exam Along with hands on labs and an objective map showing where each objective is covered this guide includes a CD with the Sybex Test Engine flashcards and entire book in PDF format The new CCNA Voice certification will be valuable for administrators of voice network systems using Cisco VoIP solutions From Sybex the leading CCNA publisher this guide offers in depth coverage of every exam objective and the technology developed by Cisco for VoIP systems Covers the components of the Cisco Unified Communications Architecture as well as PSTN and VoIP components and technologies Shows how to configure gateways voice ports and dial peers Demonstrates how to configure a Cisco network to support VoIP and implement voicemail CD ROM includes the Sybex Test Engine flashcards and entire book in PDF format CCNA Voice Study Guide will thoroughly prepare candidates for the new CCNA Voice certification Note CD ROM DVD and other supplementary materials are not included as part of eBook file

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